

GURU NANAK COLLEGE BUDHLADA

(Student Satisfaction Survey Report 2018-2019)

1. ANALYSIS OF STUDENT'S FEED BACK FORM ON TEACHER (N=2500)

This Question include two sections:- Section A & Section B

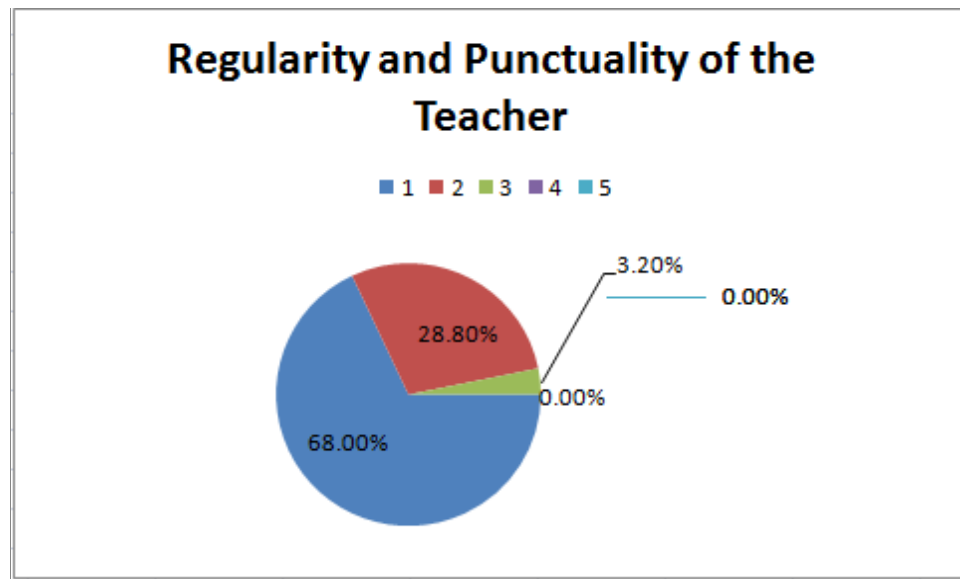
(a) Section-A Student's Prediction about Teacher

Sr. No	Contents`	Very Poor	Poor	Average	Good	Excellent
1.	Regularity and Punctuality of the Teacher	0	0	80	720	1700
2.	Competency level of Teacher in bringing conceptual clarity and increasing thinking ability.	12	2	70	1385	1031
3	Depth of Subject Knowledge of the teacher	0	0	35	1000	1465
4	Proficiency in Communication and having soft Skills.	0	0	120	1025	1355
5	Competency in citing Practical examples	0	0	195	1156	1149
6	Computer Literacy and ICT skills of the teacher.	0	48	192	1350	910
7	Interaction and guidance of the teacher outside the class.	14	16	300	900	1270
8	Inspirational Capacity of the teacher.	5	20	165	1420	890
9	On the whole Performance of the teacher	0	0	110	1270	1120

(FEEDBACK PERFORMA ON TEACHERS N = 2500)

Table:-1.1 Regularity and Punctuality of the Teacher (N = 2500)

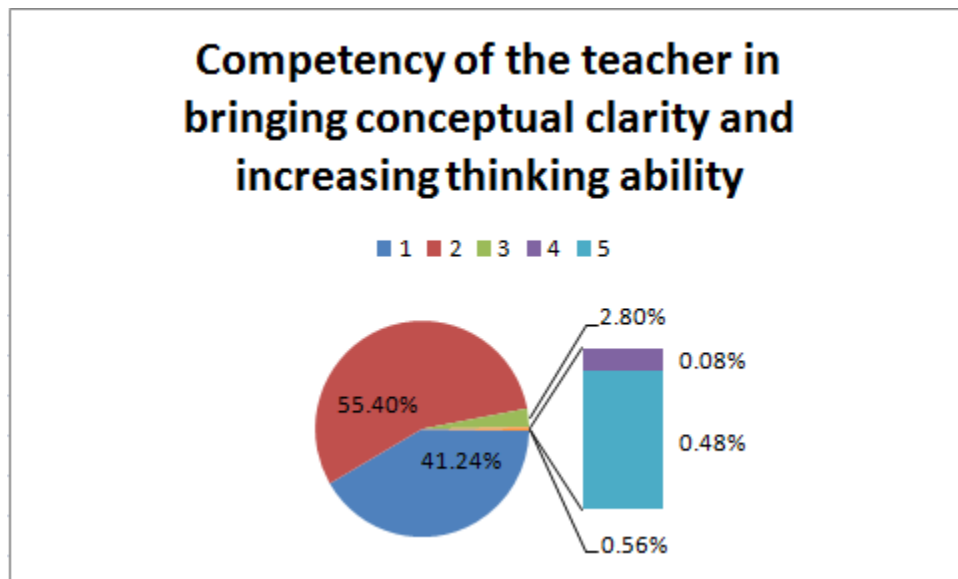
Criteria	Number of Students	% age
Excellent	1700	68%
Good	720	28.8%
Average	80	3.2%
Poor	0	0%
Very Poor	0	0%



Interpretation:-It is observed that 96.80% students **feel** their teachers are Regular & Punctual and among them 68-% students **strongly feel** that the teacher's are regular and punctual.

**Table:-1.2 Competency level of Teacher in bringing conceptual clarity and increasing thinking ability
(N = 2500)**

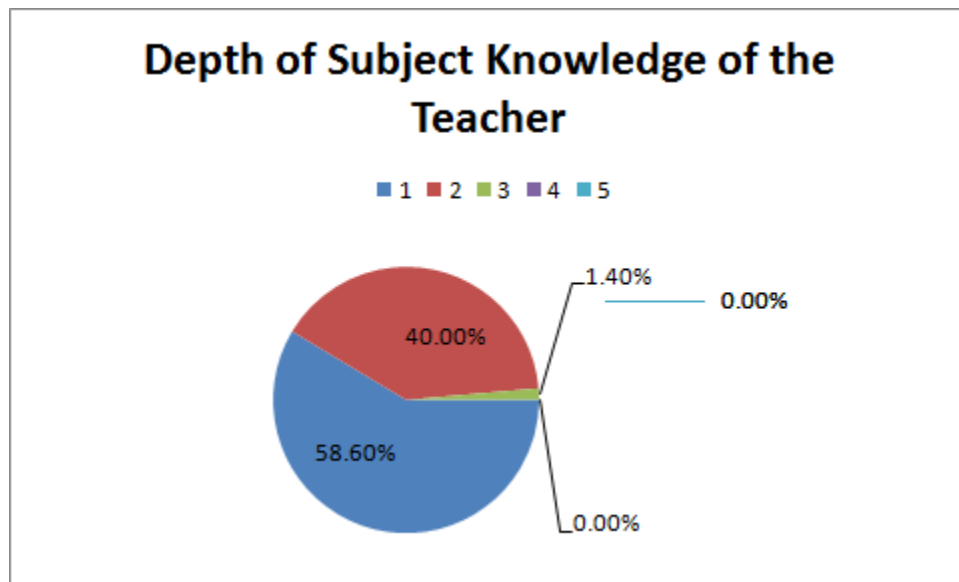
Criteria	Number of Students	% age
Excellent	1031	41.24%
Good	1385	55.4%
Average	70	2.8%
Poor	2	.08%
Very Poor	12	0.48%



Interpretation:-It is observed that 96.64% students **feel** the competency of the teachers in bringing conceptual clarity and increasing thinking ability is good and among them 55.40% having excellent ability.

Table:-1.3 Depth of Subject Knowledge of the teacher (N = 2500)

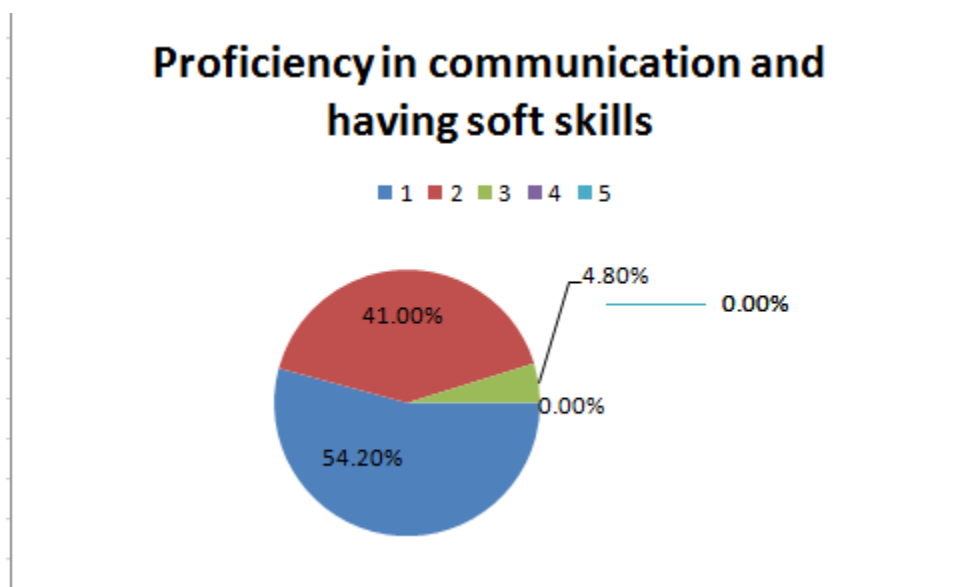
Criteria	Number of Students	% age
Excellent	1465	58.6%
Good	1000	40.0%
Average	35	1.4%
Poor	0	0%
Very Poor	0	0%



Interpretation:-98.60-% students are highly satisfied with the knowledge about subject and concept clarity of teachers and among them 58.60% students are strongly agree with this.

Table:-1.4 Proficiency in Communication and having soft Skills.(N = 2500)

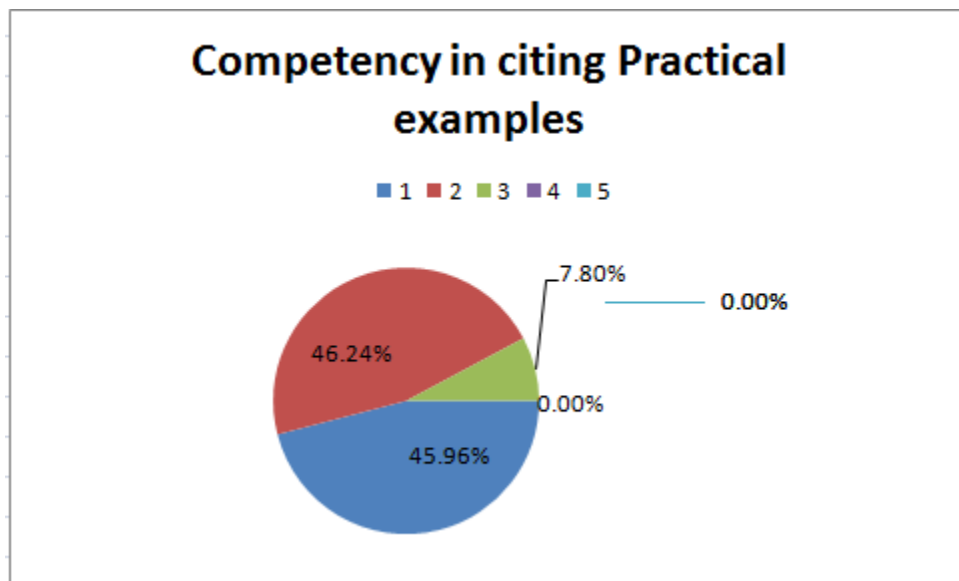
Criteria	Number of Students	% age
Excellent	1355	54.2%
Good	1025	41%
Average	120	4.8%
Poor	0	0%
Very Poor	0	0%



Interpretation:-95.20-% students are satisfied with the teacher’s Proficiency in communication and soft skills and among them 54% are strongly satisfied with this factor.

Table:-1.5 Competency in citing Practical examples. (N = 2500)

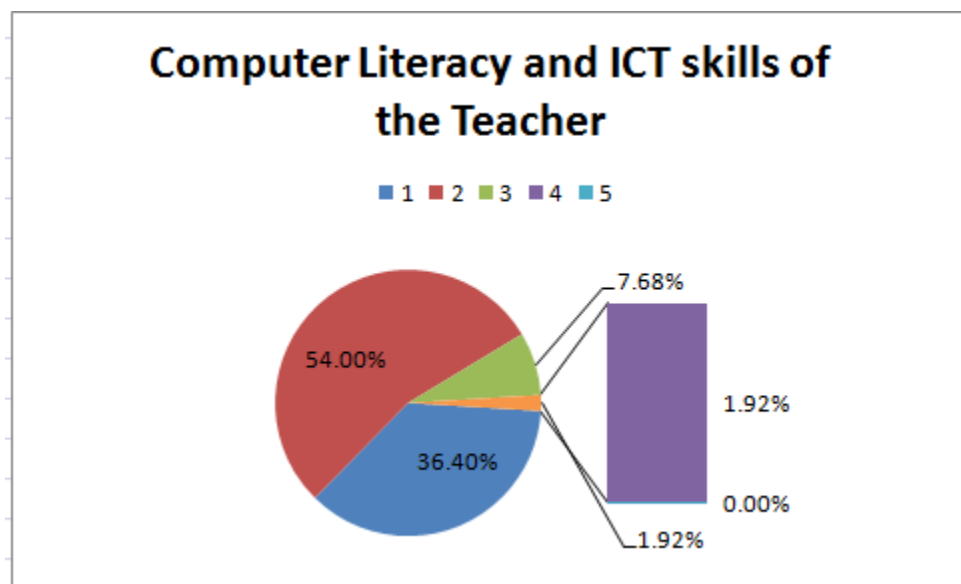
Criteria	Number of Students	% age
Excellent	1149	45.96%
Good	1156	46.24%
Average	195	7.8%
Poor	0	0
Very Poor	0	0



Interpretation:-92.2-% students are satisfied with the competency in citing Practical examples.

Table:-1.6 Computer Literacy and ICT skills of the teacher. (N = 2500)

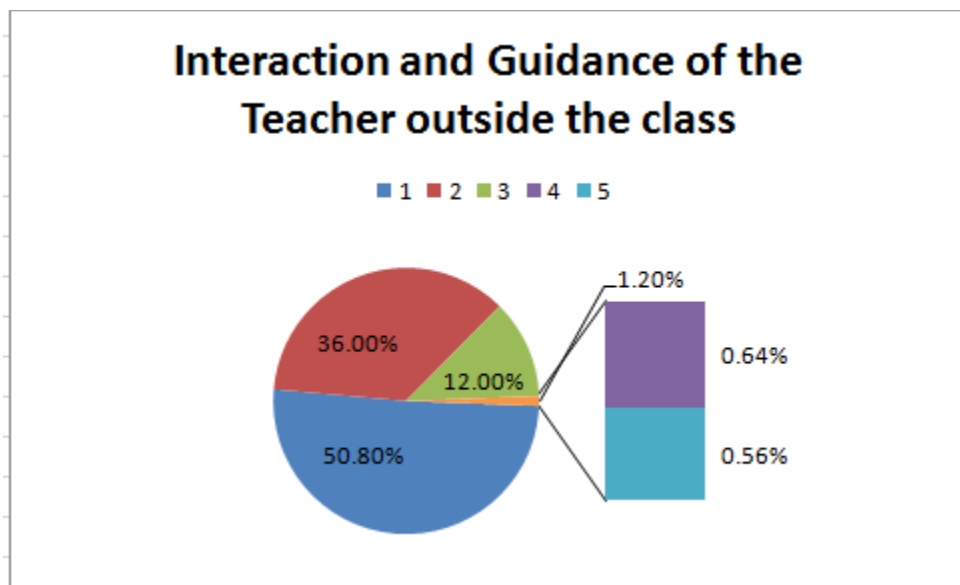
Criteria	Number of Students	% age
Excellent	910	36.4%
Good	1350	54.0%
Average	192	7.68%
Poor	48	1.92%
Very Poor	0	0%



Interpretation: The above table reveals that 90.40% students have rated teacher's computer /IT Skills as good or excellent

Table:-1.7 Interaction and guidance of the teacher outside the class. (N = 2500)

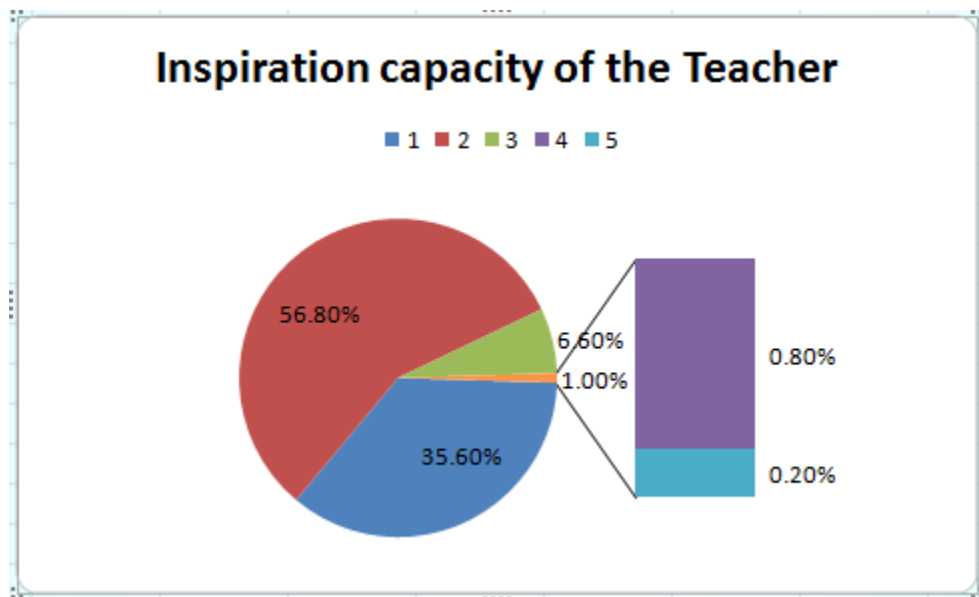
Criteria	Number of Students	% age
Excellent	1270	50.80%
Good	900	36%
Average	300	12%
Poor	16	0.64%
Very Poor	14	0.56%



Interpretation: It is analyzed from above table that 86.80% respondents agree that teachers interact as well as guide outside class environment.

Table:-1.8 Inspirational Capacity of the teacher. (N = 2500)

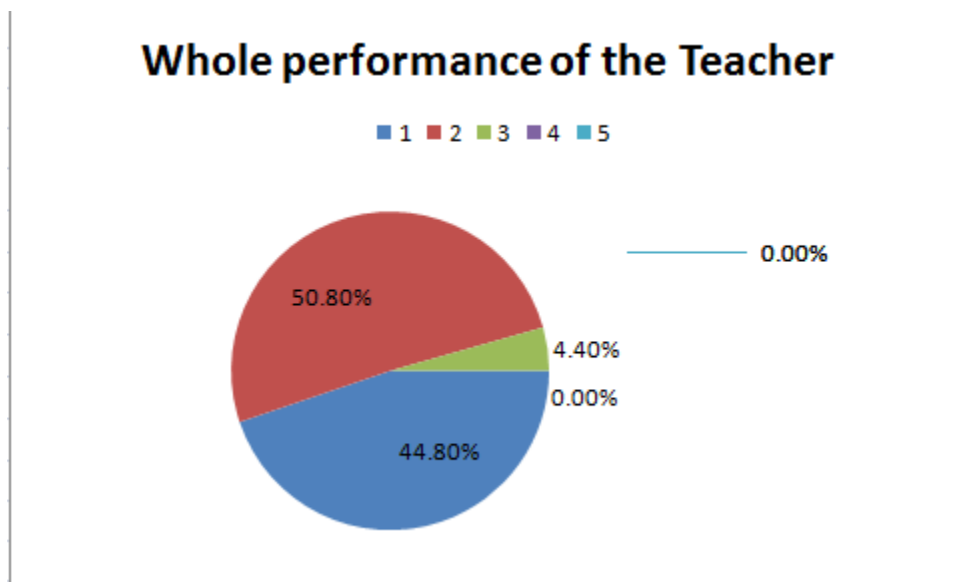
Criteria	Number of Students	% age
Excellent	890	35.6%
Good	1420	56.8%
Average	165	6.6%
Poor	20	0.8%
Very Poor	5	0.2%



Interpretation: It is analyzed from above table that 92.4% respondents agree that Inspiration capacity of the teachers is good.

Table:-1.9 Whole Performance of the teacher. (N = 2500)

Criteria	Number of Students	% age
Excellent	1120	44.8%
Good	1270	50.8%
Average	110	4.4%
Poor	0	0%
Very Poor	0	0%



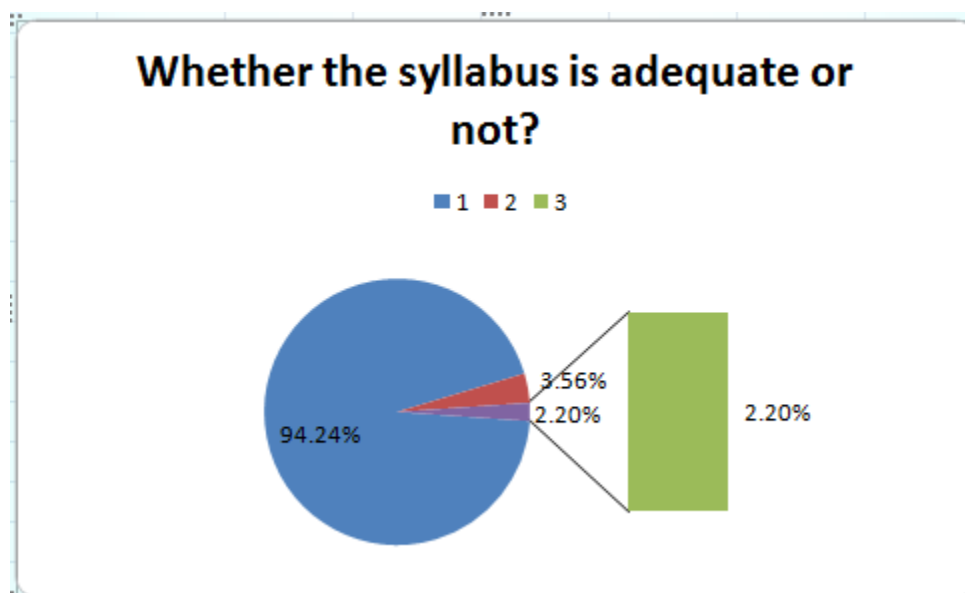
Interpretation: It is analyzed from above table that 95.60% respondents agree that Whole performance of teacher is good and among them 50.80% is Excellent.

(b) Section B: This Section includes Three Questions about syllabus, assignments and class Tests.

Sr. No	Contents	Yes	No	No Comments
1.	Whether the syllabus is adequate or not?	2356	89	55
2	Whether the assignments are given or not?	2270	30	200
3	Whether the class Tests are given or not?	2035	159	306

Table:-1.1.1 Whether the syllabus is adequate or not? (N = 2500)

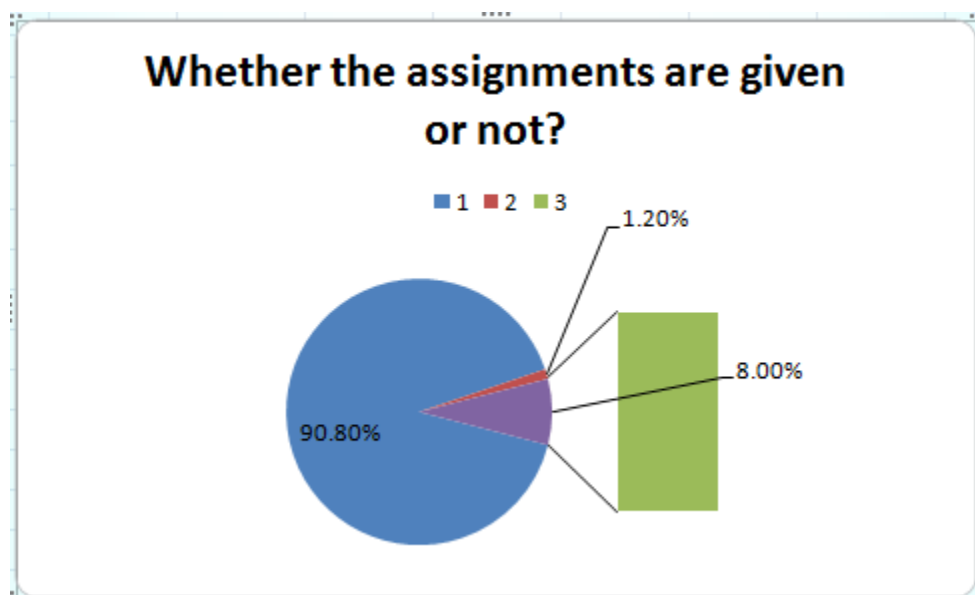
Criteria	Number of Students	% age
YES	2356	94.24%
NO	89	3.56%
NO COMMENT	55	2.20%



Interpretation: It is analyzed from above table that 94.24% respondents agree that Syllabus is always adequate.

Table:-1.1.2 Whether the assignment is given or not? (N = 2500)

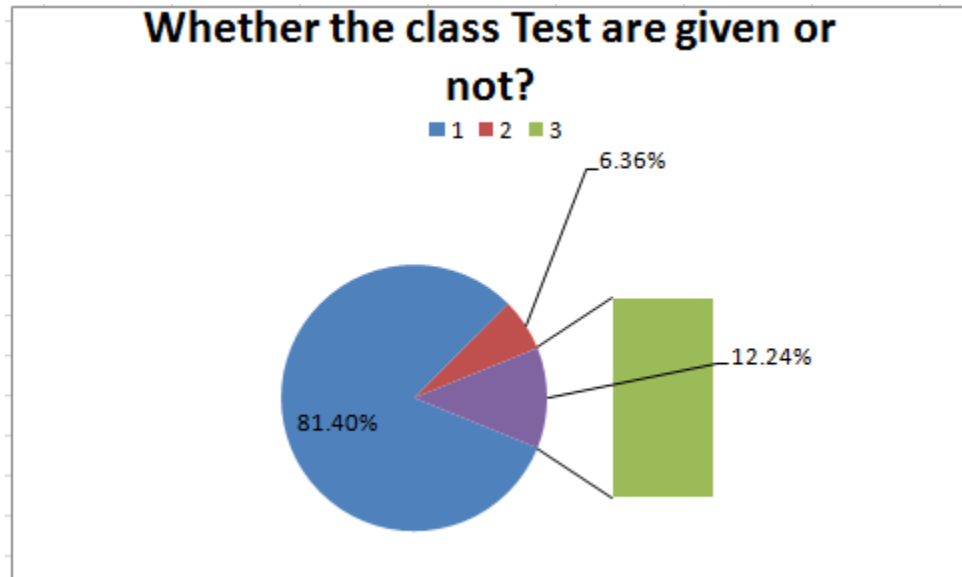
Criteria	Number of Students	% age
YES	2270	90.80%
NO	30	1.20%
NO COMMENT	200	8.00%



Interpretation: It is analyzed from above table is that 90.80% respondents said that every Teacher regularly provide them assignments of their subject.

Table:-1.1.3 Whether the class Test are given or not? (N = 2500)

Criteria	Number of Students	% age
YES	2035	81.40%
NO	159	6.36%
NO COMMENT	306	12.24%



Interpretation: It is analyzed from above table is that 81.40% respondents said that every Teacher provide them a class test.

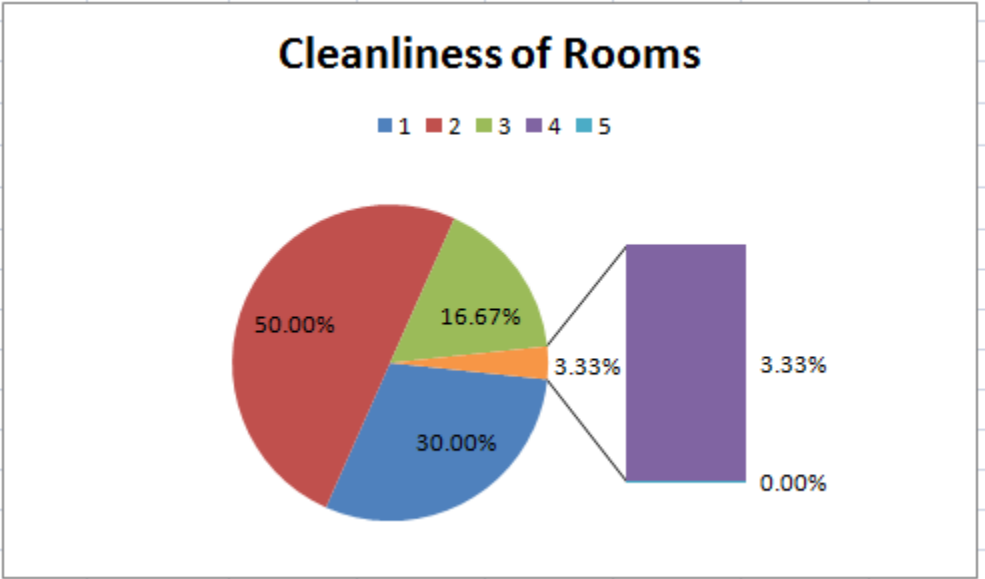
2. ANALYSIS OF HOSTEL FEED BACK FORM

This Question includes 3 sections like Section A, B & C. Section A describes Hostel Facilities, Section B describes Mess Facilities to the hostlers and Section C shown Warden and Staff Behavior to the hostlers.

SECTION A: HOSTEL FACILITIES (N=60)

Sr. No	Contents	Very Poor	Poor	Average	Good	Excellent
1.	Cleanliness of Rooms	0	2	10	30	18
2.	Availability of Furniture Equipment	0	0	11	31	18
3	Cleanliness of Surroundings	0	0	5	34	21
4	Recreational Services	0	0	11	29	20
5	Library Services	0	0	13	30	17
6	Medical Facilities	0	0	5	36	19

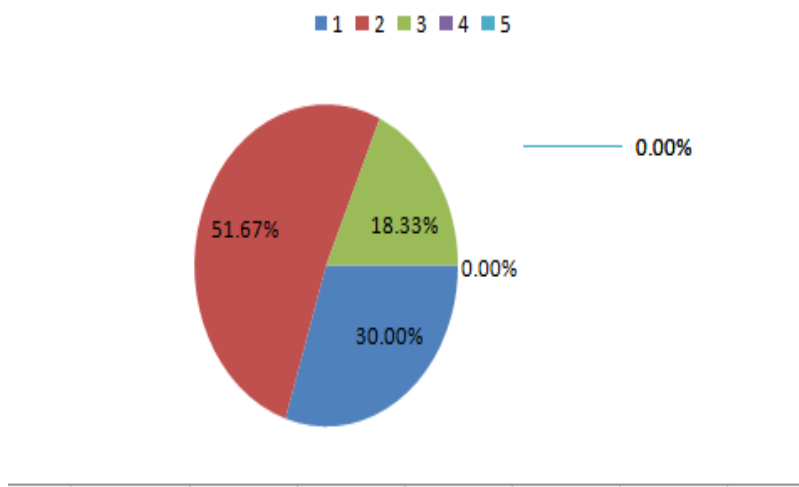
Table 2.1 Cleanliness of Rooms N=60		
Criteria	No. of students	Percentage
Excellent	18	30.00%
Good	30	50.00%
Average	10	16.67%
Poor	2	3.33%
Very Poor	0	0.00%



Interpretation: It is analyzed from above table is that 80.00% respondents are strongly agreed with the cleanliness of rooms.

Table 2.2 Availability of Furniture Equipment N=60		
Criteria	No. of students	Percentage
Excellent	18	30.00%
Good	31	51.67%
Average	11	18.33%
Poor	0	0.00%
Very Poor	0	0.00%

Availability of Furniture Equipment

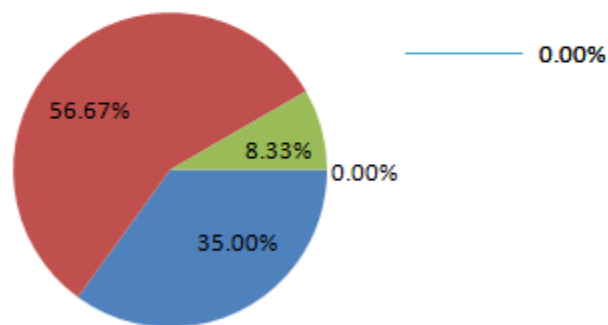


Interpretation: It is analyzed from above table is that 81.67% respondents are strongly agreed with the availability of Furniture.

Criteria	No. of students	Percentage
Excellent	21	35.00%
Good	34	56.67%
Average	5	8.33%
Poor	0	0.00%
Very Poor	0	0.00%

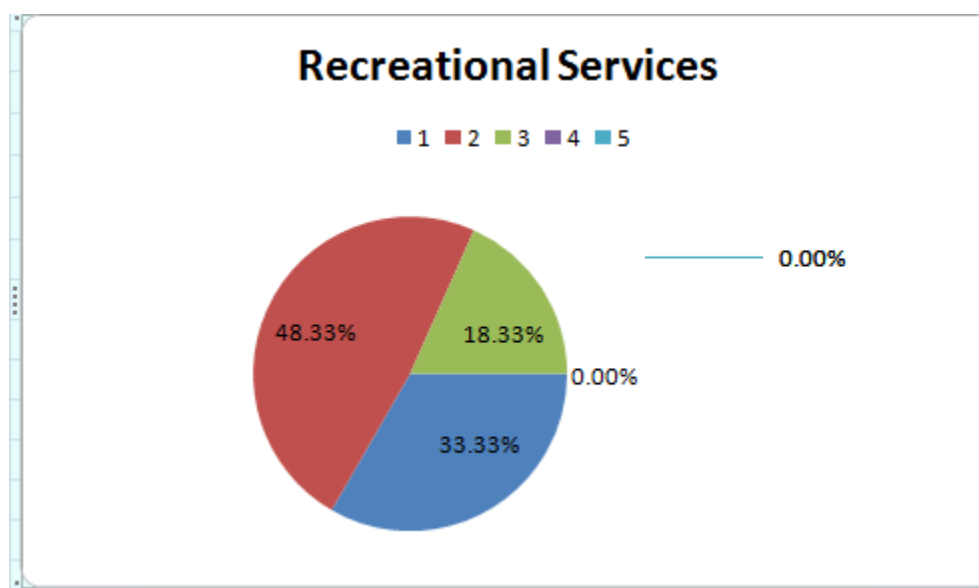
Cleanliness of Surroundings

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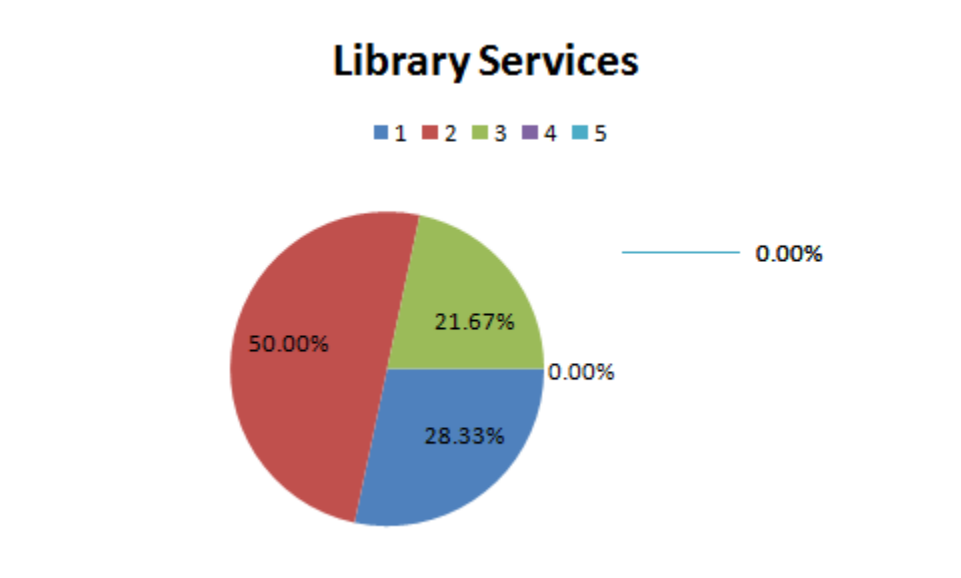
Interpretation: It is analyzed from above table is that 91.67% respondents are strongly agreed with the cleanliness of surrounding.

Table 2.4 Recreational Services N=60		
Criteria	No. of students	Percentage
Excellent	20	33.33%
Good	29	48.33%
Average	11	18.33%
Poor	0	0.00%
Very Poor	0	0.00%



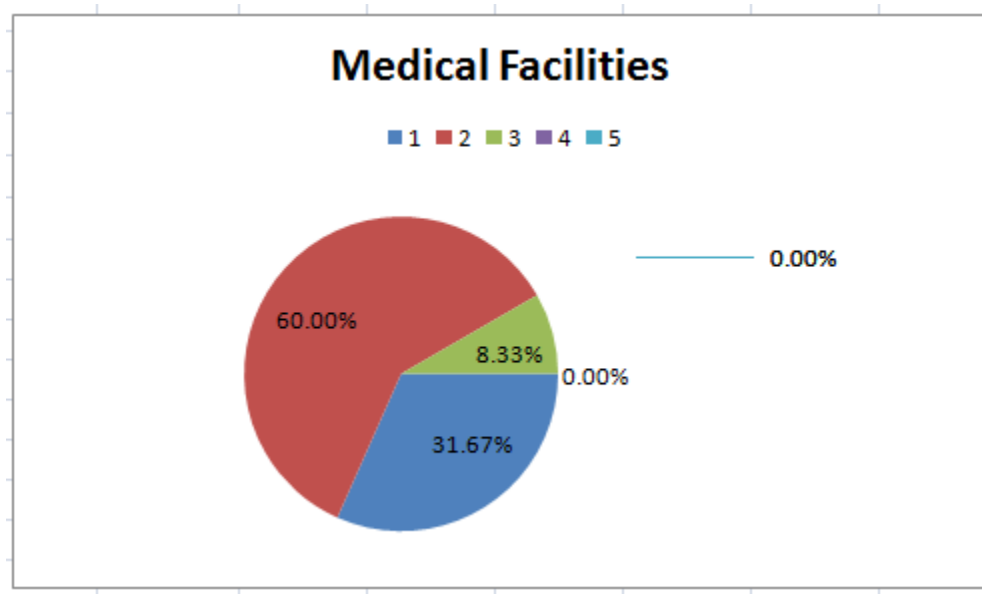
Interpretation: It is analyzed from above table that 81.66% respondents are strongly agreed with the recreational services.

Table 2.5 Library Services N=60		
Criteria	No. of students	Percentage
Excellent	17	28.33%
Good	30	50.00%
Average	13	21.67%
Poor	0	0.00%
Very Poor	0	0.00%



Interpretation: It is analyzed from above table that 78.33% respondents are strongly agreed with the Library Services.

Table 2.6 Medical Facilities N=60		
Criteria	No. of students	Percentage
Excellent	19	31.67%
Good	36	60.00%
Average	5	8.33%
Poor	0	0.00%
Very Poor	0	0.00%

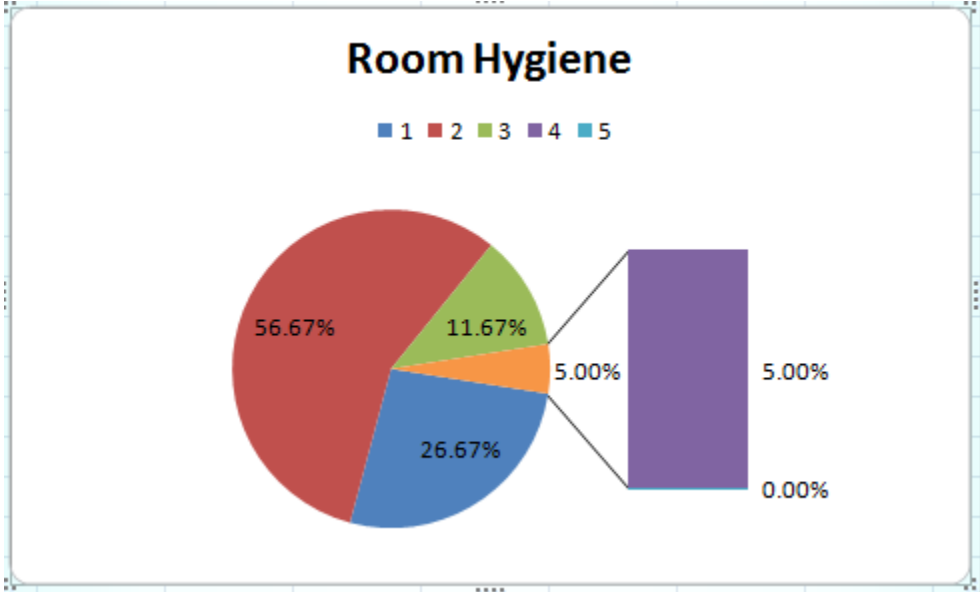


Interpretation: It is analyzed from above table that 91.67% respondents are strongly agreed with the Medical Facilities provided by the College.

SECTION B: MESS FACILITIES (N=60)

Sr. No	Contents	Very Poor	Poor	Average	Good	Excellent
1.	Hygiene	0	3	7	34	16
2.	Kitchen and Dining Hall	0	0	8	35	17
3	Mess services	0	5	3	32	20
4	Quality of Drinking Water	0	3	6	33	18
5	Quality of Food	0	0	8	23	29
6	Seating arrangement	0	0	3	35	22
7	Timings of Mess	0	0	8	36	16
8	Variety of Meals	0	0	14	36	10

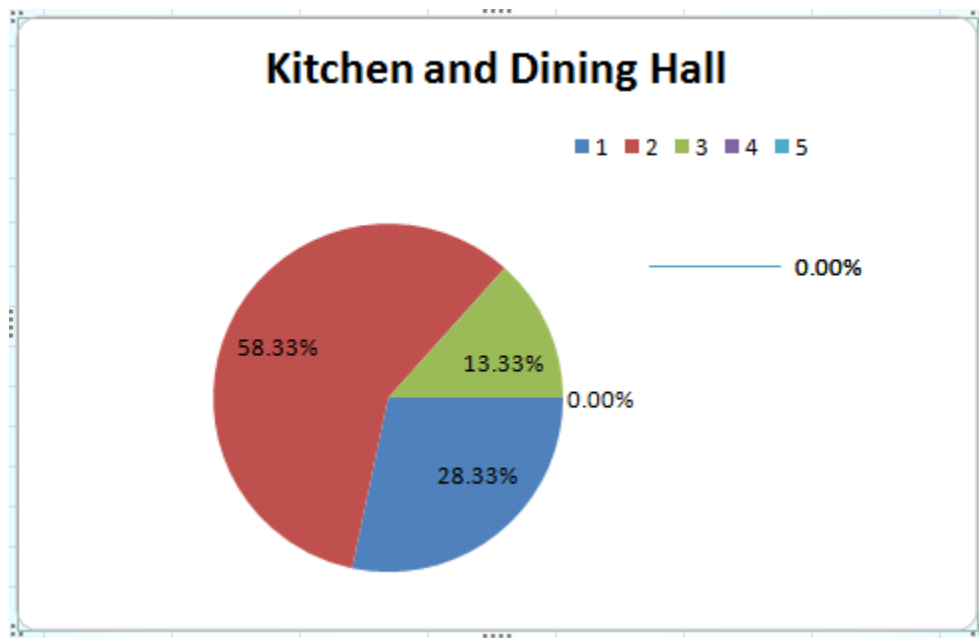
Table 2.1.1 Room Hygiene N=60		
Criteria	No. of students	Percentage
Excellent	16	26.67%
Good	34	56.67%
Average	7	11.67%
Poor	3	5%
Very Poor	0	0%



Interpretation: 83.34% students say that they have found the rooms of the college hostel to be good hygiene.

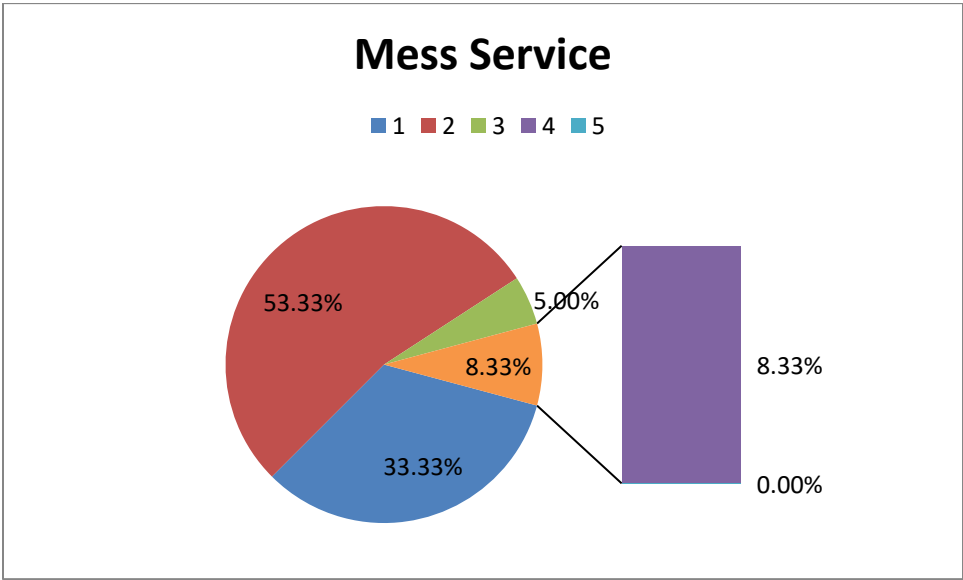
Table 2.1.2 Kitchen and Dining Hall N=60

Criteria	No. of students	Percentage
Excellent	17	28.333
Good	35	58.333
Average	8	13.333
Poor	0	0
Very Poor	0	0



Interpretation: 86.66% students said that their kitchen and Dining Hall are always clean among these 28.33% said strictly agree with this factor.

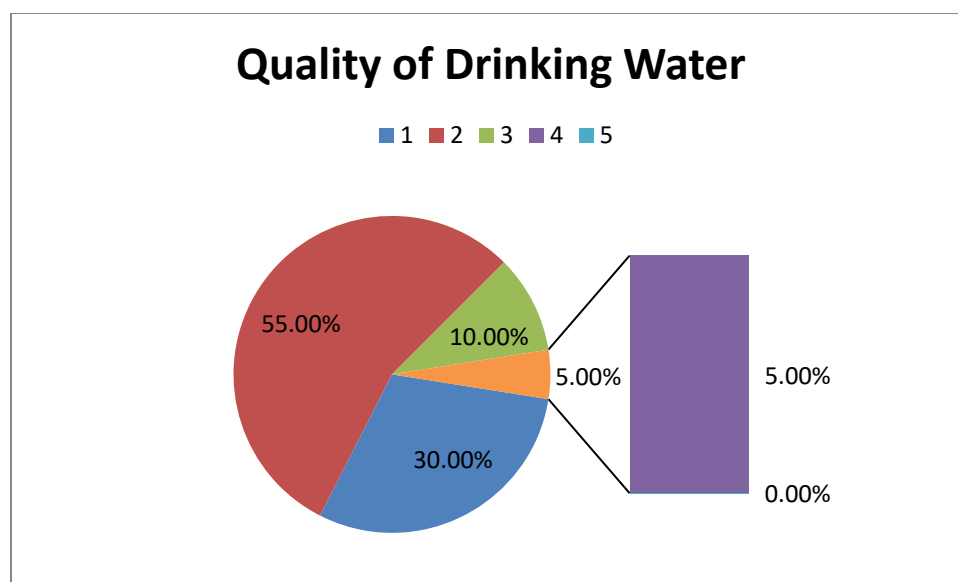
Table 2.1.3 Mess Service N=60		
Criteria	No. of students	Percentage
Excellent	20	33.333
Good	32	53.333
Average	3	5
Poor	5	8.333
Very Poor	0	0



Interpretation: 86.66% students said that mess services are always good.

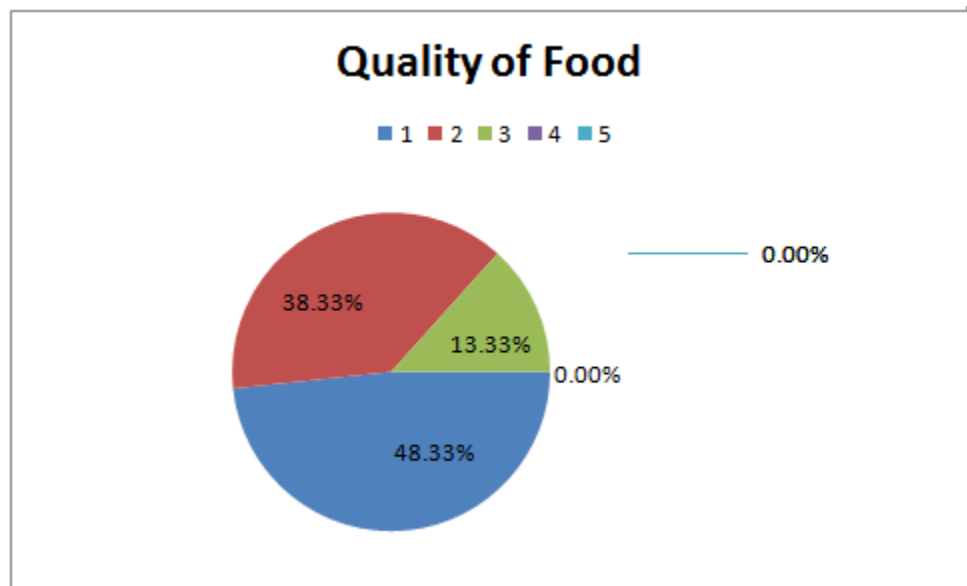
Table 2.1.4 Quality of Drinking Water N=60

Criteria	No. of students	Percentage
Excellent	18.00	30%
Good	33.00	55%
Average	6.00	10%
Poor	3.00	5%
Very Poor	0.00	0%



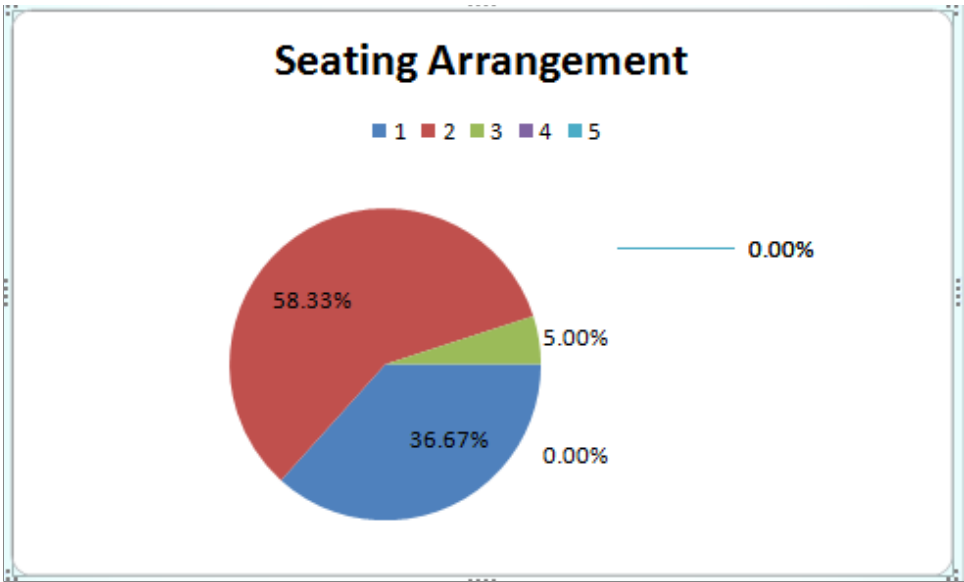
Interpretation: 55.00% students said that quality of drinking water is always good and 30.00% said it is excellent.

Table 2.1.5 Quality of Food N=60		
Criteria	No. of students	Percentage
Excellent	29	48.33%
Good	23	38.33%
Average	8	13.33%
Poor	0	0.00%
Very Poor	0	0.00%



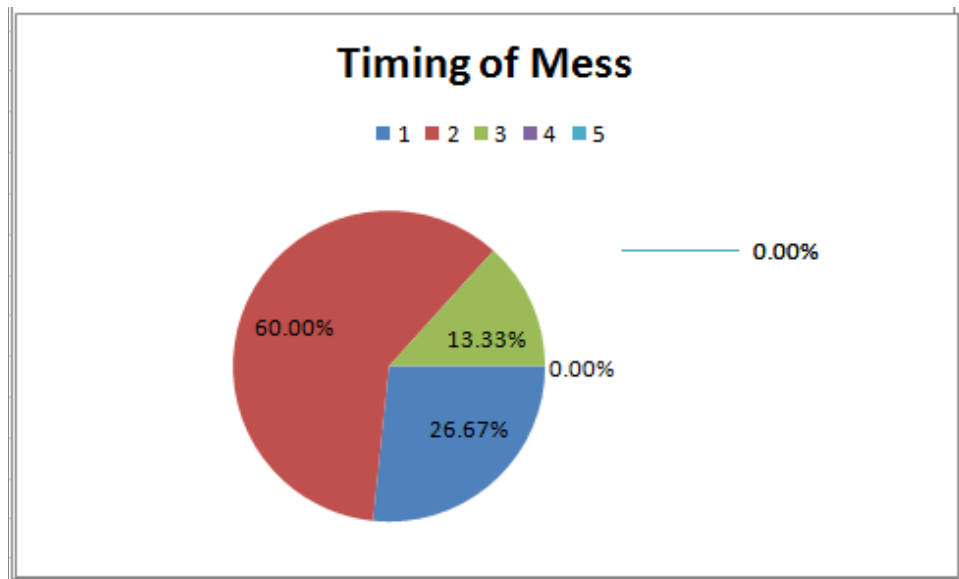
Interpretation:48.33% students said that quality of food is Excellent and 38.33% said it is good.

Table 2.1.6 Seating Arrangement N=60		
Criteria	No. of students	Percentage
Excellent	22	36.67%
Good	35	58.33%
Average	3	5.00%
Poor	0	0.00%
Very Poor	0	0.00%



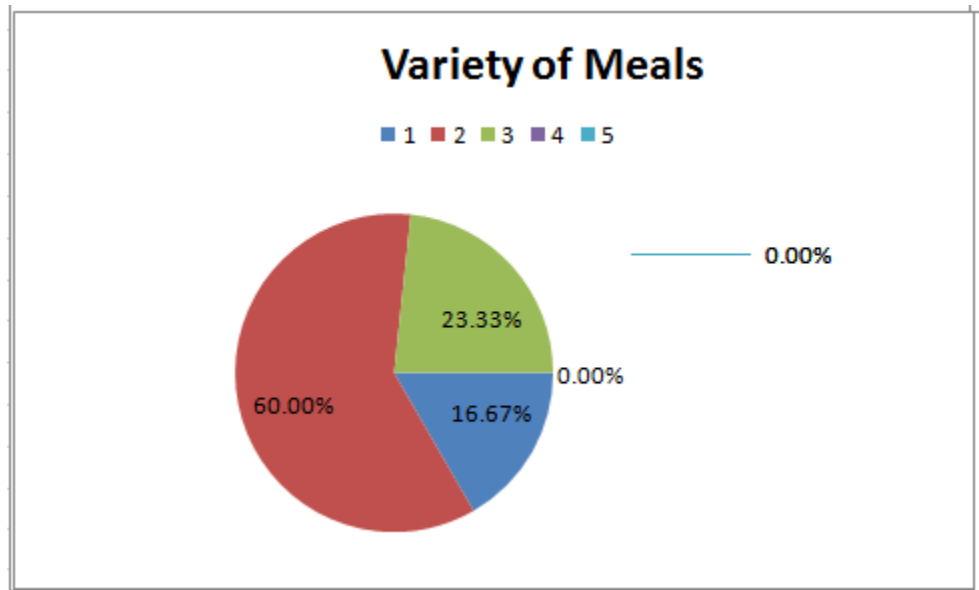
Interpretation: 95.00% students said that seating arrangement of students is always good.

Table 2.1.7 Timing of Mess N=60		
Criteria	No. of students	Percentage
Excellent	16	26.67%
Good	36	60.00%
Average	8	13.33%
Poor	0	0.00%
Very Poor	0	0.00%



Interpretation: 26.67% students said that time of opening and closing of mess is Excellent & 60.00% said it is good and 13.33% said it is average.

Table 2.1.8 Variety of Meals N=60		
Criteria	No. of students	Percentage
Excellent	10	16.67%
Good	36	60.00%
Average	14	23.33%
Poor	0	0.00%
Very Poor	0	0.00%



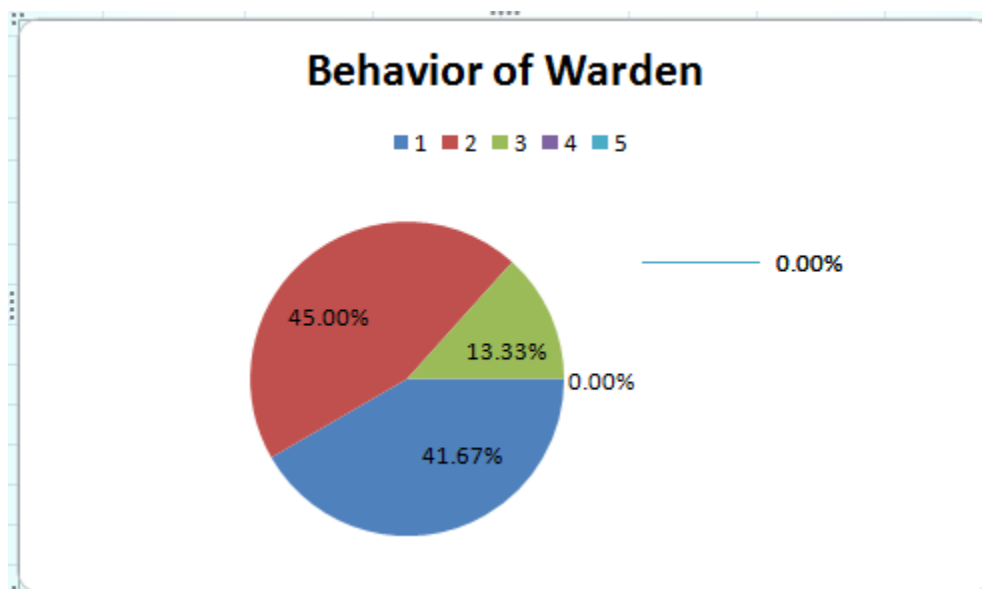
Interpretation: 16.67% students said that there is variety of meal available in mess but 60% students said that not all but a number of varieties of food is available.

SECTION C: WARDEN AND STAFF (N=60)

Sr. No	Contents	Very Poor	Poor	Average	Good	Excellent
1.	Behavior of Warden.	0	0	8	27	25
2.	Focus on problems.	0	0	2	18	40
3	Visits by warden.	0	0	0	15	45

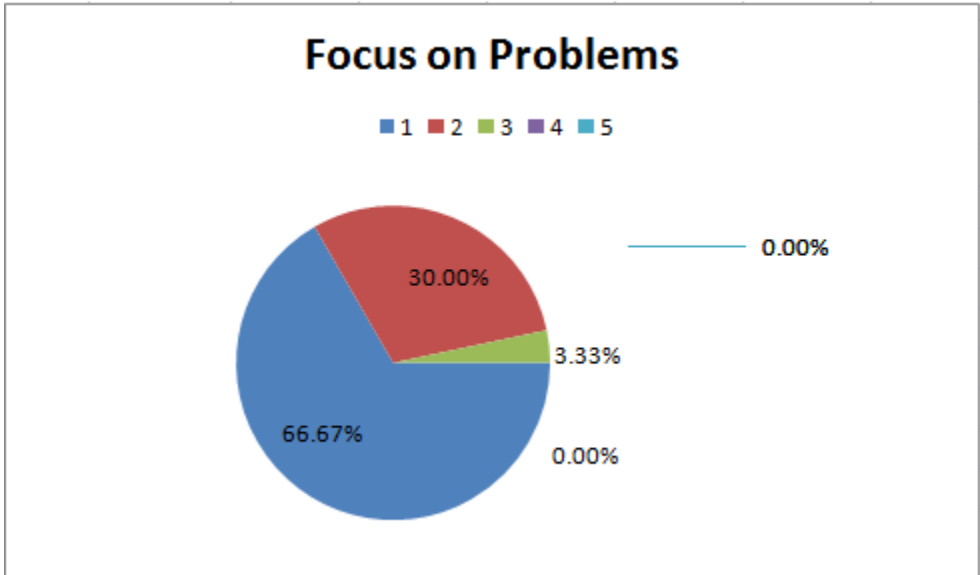
Table 2.2.1 Behavior of Warden N=60

Criteria	No. of students	Percentage
Excellent	25	41.67%
Good	27	45.60%
Average	8	13.33%
Poor	0	0.00%
Very Poor	0	0.00%



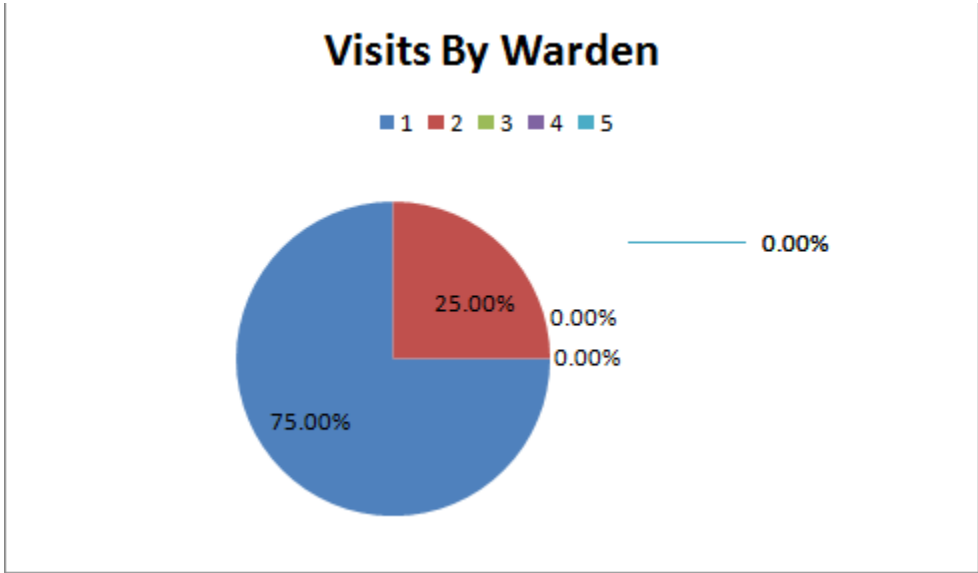
Interpretation: 41.67 % students strongly satisfied with the behavior of warden and 45% said that it is good.

Table 2.2.2 Focus on Problem N=60		
Criteria	No. of students	Percentage
Excellent	40	66.67%
Good	18	30.00%
Average	2	3.33%
Poor	0	0.00%
Very Poor	0	0.00%



Interpretation:-66.67% students are strongly agreed and 30.00% are agreeing that hostel warden focus on their problems regularly.

Table 2.2.3 Visits By Warden N=60		
Criteria	No. of students	Percentage
Excellent	45	75.00%
Good	15	25.00%
Average	0	0.00%
Poor	0	0.00%
Very Poor	0	0.00%

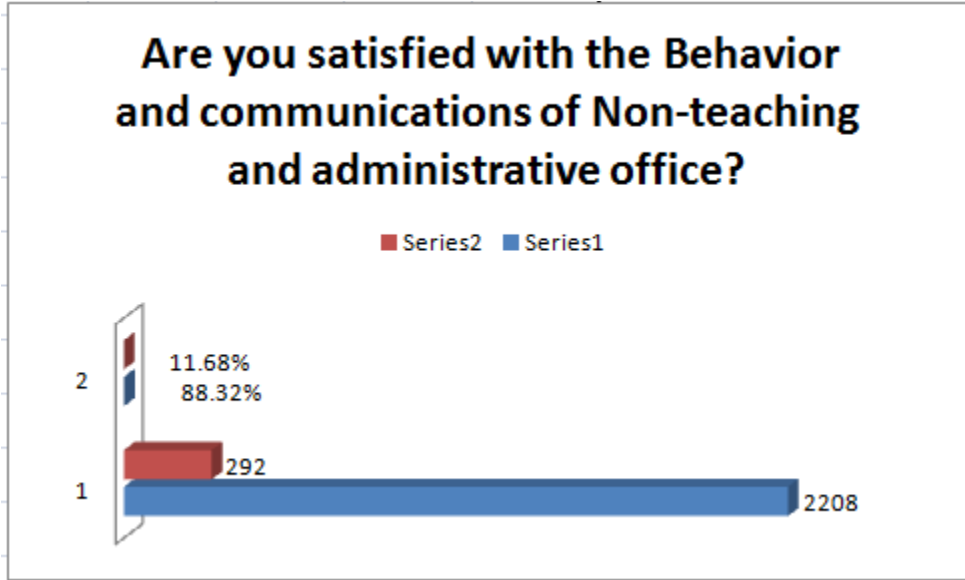


Interpretation:-75.00%% students are strongly agreed and 25.00% are agreeing that hostel warden always visit their rooms.

3. ANALYSIS OF STUDENT'S FEED BACK FORM ON ADMINISTRATION (N=2500)

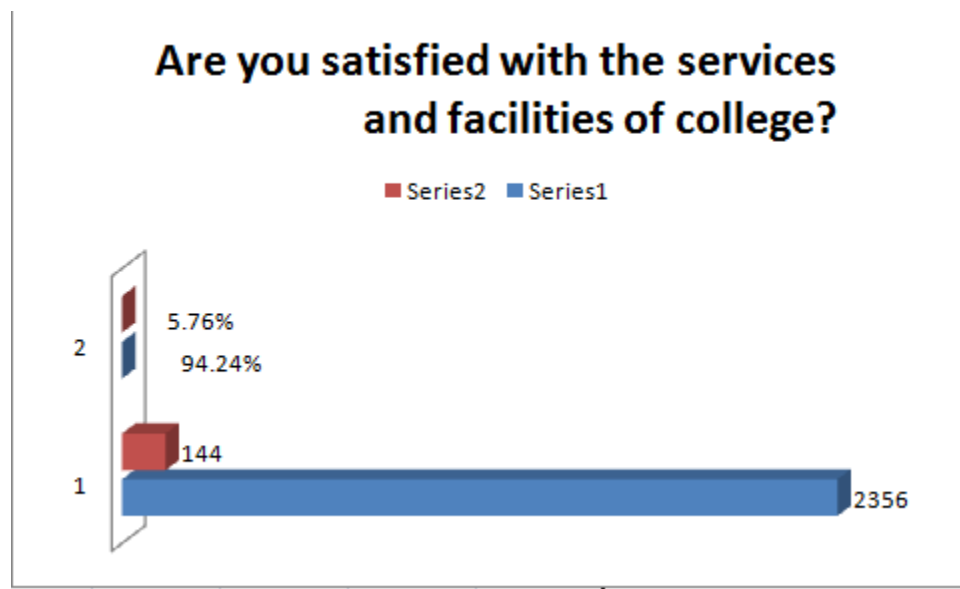
1. Are you satisfied with the Behavior and communications of Non-teaching and administrative office?	yes	2208	No	292
2. Are you satisfied with the services and facilities of college?	yes	2356	No	144
3. Is the campus Eco-friendly?	yes	2389	No	111
4. Are you provided with enough and pure drinking water	yes	2296	No	204
5. Are you satisfied with the sports and culture facilities?	yes	2399	No	101
6. Are you satisfied with the facilities of transport and other related services?	yes	2189	No	311
7. Are you aware of the "NCC and NSS" activities in the college?	yes	2094	No	406
8. Are you aware of "Anti-Sexual Harassment Cell" and "Nanhi- chaan", "Anti-Ragging", "welfare" etc.?	yes	2348	No	152

Table-3.1 -Are you satisfied with the Behavior and communications of Non-teaching and administrative office? (N=2500)		
Criteria	No. of students	Percentage
Yes	2208	88.32%
No	292	11.68%



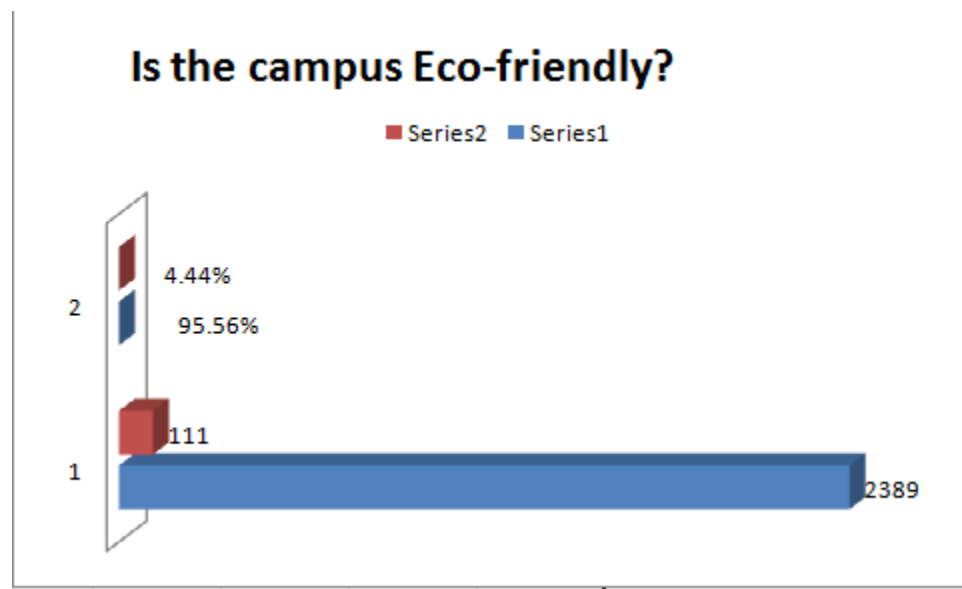
Interpretation:-It is analyzed from the table that 88.32% students are satisfied with the behavior of nonteaching staff.

Table:3.2- Are you satisfied with the services and facilities of college?(N=2500)		
Criteria	No. of students	Percentage
Yes	2356	94.24%
No	144	5.76%



Interpretation:-It is analyzed from the table that 94.24% students are satisfied with the services and facilities of college.

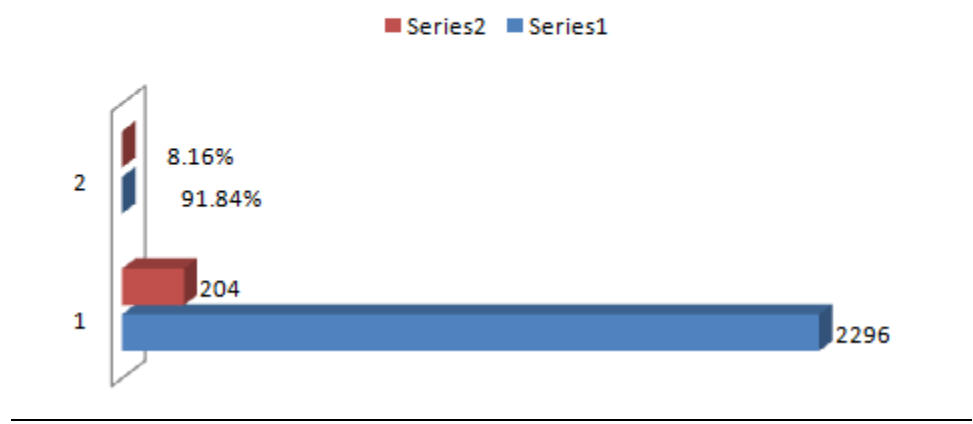
Table:3.3- Is the campus Eco-friendly? (N=2500)		
Criteria	No. of students	Percentage
Yes	2389	95.56%
No	111	4.44%



Interpretation:-According to this table, 95.56% students agreed with the eco-friendly system of the college.

Table:3.4- Are you provided with enough and pure drinking water?		
Criteria	No. of students	Percentage
Yes	2296	91.84%
No	204	8.16%

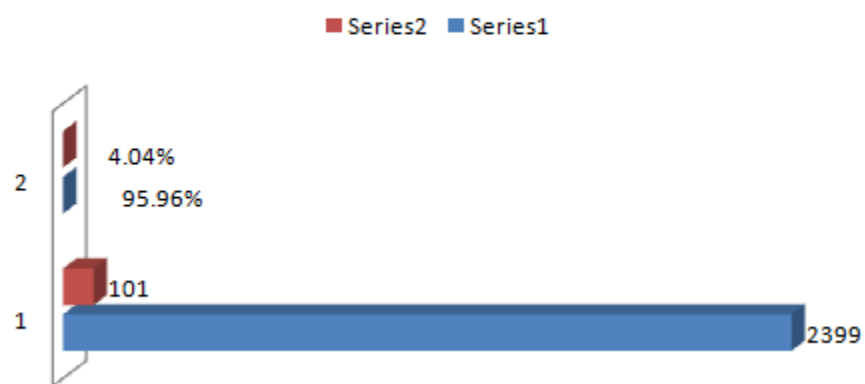
Are you provided with enough and pure drinking water?



Interpretation:-According to this table, 91.84% students are satisfied with the quality of pure drinking water.

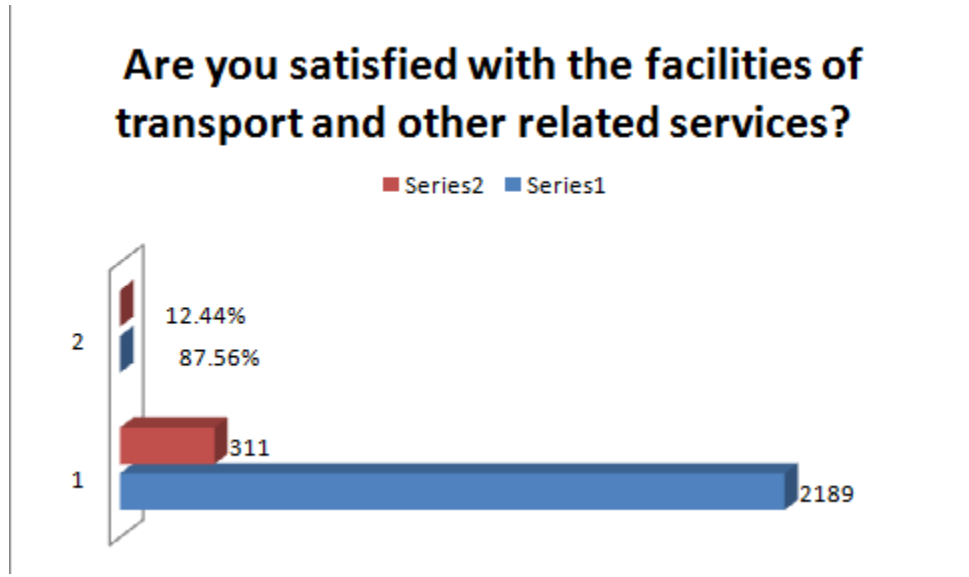
Table: 3.5 Are you satisfied with the sports and culture facilities? (N=2500)		
Criteria	No. of students	Percentage
Yes	2399	95.96%
No	101	4.04%

Are you satisfied with the sports and culture facilities?



Interpretation:-It is analyzed from the above table that 95.96% students are satisfied with the sports and cultural activities.

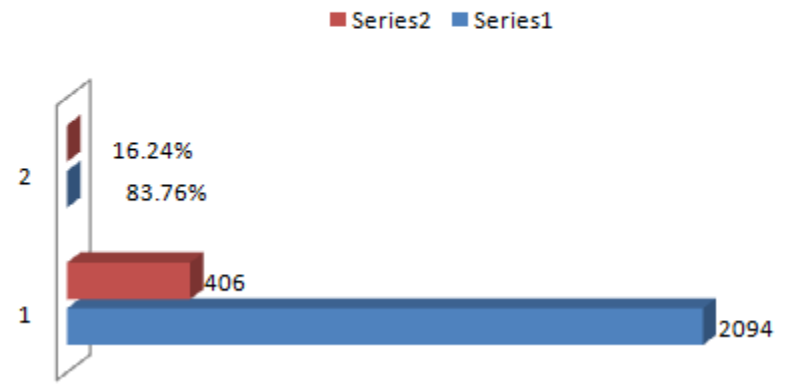
Table:3.6- Are you satisfied with the facilities of transport and other related services? (N=2500)		
Criteria	No. of students	Percentage
Yes	2189	87.56%
No	311	12.44%



Interpretation:-According to this table analyzed that 87.56% students are satisfied with transport and other facilities.

Table:3.7- Are you aware of the “NCC and NSS” activities in the college?		
Criteria	No. of students	Percentage
Yes	2094	83.76%
No	406	16.24%

Are you aware of the “NCC and NSS” activities in the college?

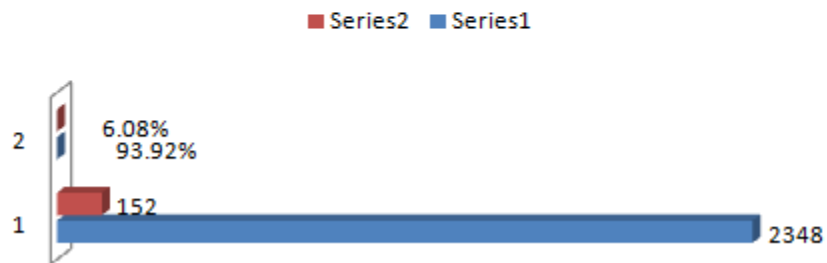


Interpretation:-it is analyzed from the above table that 83.76% students are known from NSS and NCC activities.

Table: 3.8 Are you aware of “Anti-Sexual Harassment Cell” and “Nanhi- chaan”, “Anti-Ragging”, “welfare” etc.? .

Criteria	No. of students	Percentage
Yes	2348	93.92%
No	152	6.08%

Are you aware of “Anti-Sexual Harassment Cell” and “Nanhi-chaan”, “Anti-Ragging”, “welfare” etc.?

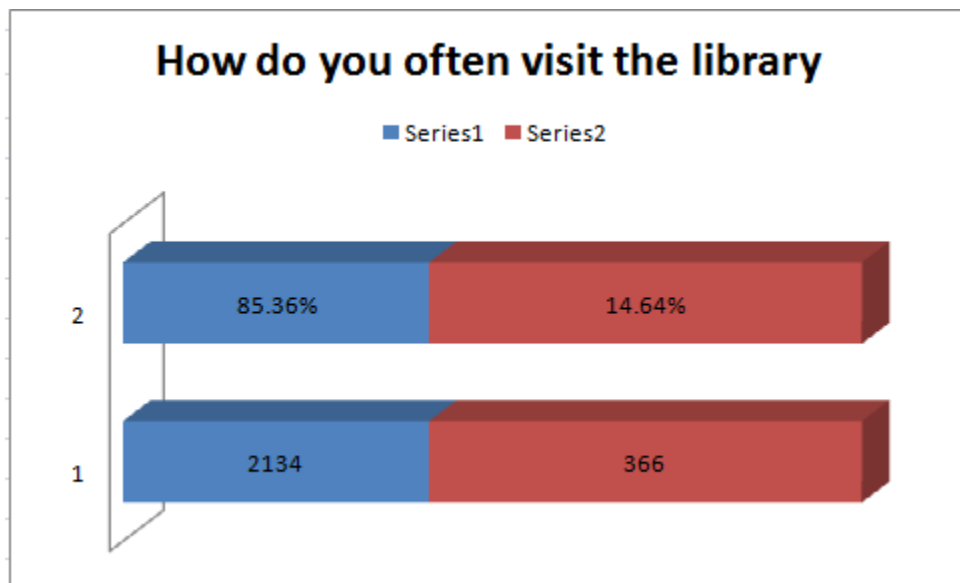


Interpretation:-it is analyzed from the above table that 93.92% students are known about college cells and its activities and 6.08% are not known.

4. Library

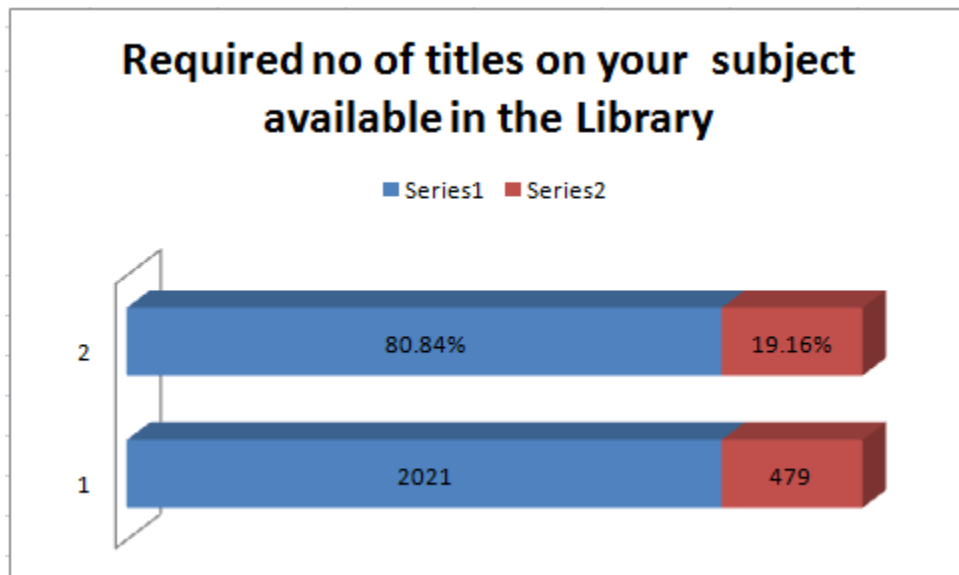
1) How often do you visit the library?	Regular	2134	Occasionally	366
2) Are the required numbers of titles on your subject available in the library?	Regular	2021	Occasionally	479
3) Are you satisfied with the cataloguing and arrangement of books in the library?	Regular	1999	Occasionally	501
4) Are you satisfied with the availability of reading space in the library?	Regular	2387	Occasionally	113
5) Is the library staff co-operative and helpful?	Regular	2298	Occasionally	202

Table:4.1- How often do you visit the library?		
Criteria	No. of students	Percentage
Yes	2134	85.36%
No	366	14.64%



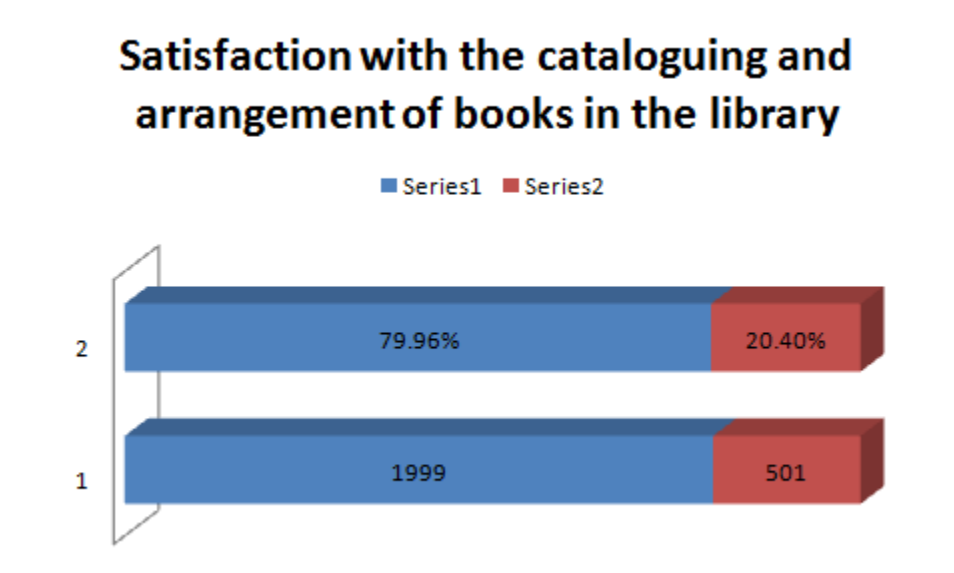
Interpretation:- The above chart shows that 85.36% students always visit the library and 14.64% visit occasionally.

Table:4.2- Required no of titles on your subject available in the Library		
Criteria	No. of students	Percentage
Yes	2021	80.84%
No	479	19.16%



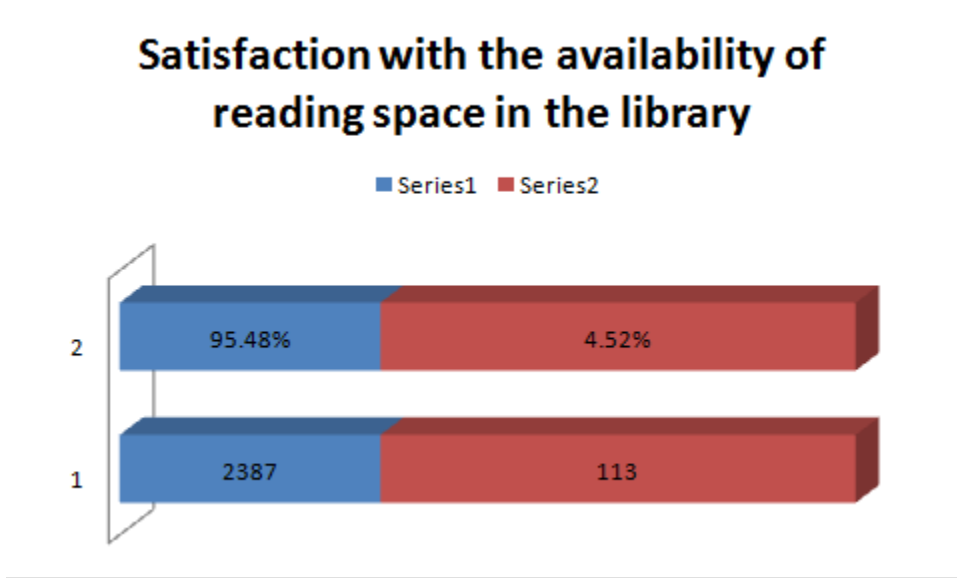
Interpretation:- It is analyzed that 80.84% students are said the required number of title of their subjects are available and other visit occasionally so they can say anything.

Table:4.3- Satisfaction with the cataloguing and arrangement of books in the library		
Criteria	No. of students	Percentage
Yes	1999	79.96%
No	501	20.40%



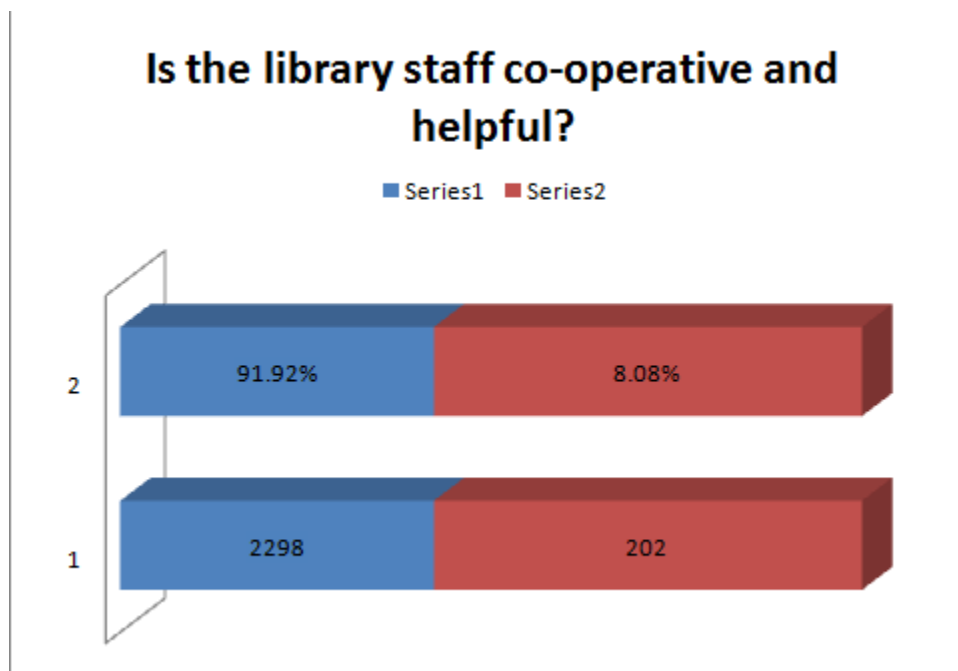
Interpretation:- It is analyzed that 79.96% students are satisfied with the cataloguing and arrangement of books in the library.

Table:4.4- Satisfaction with the availability of reading space in the library		
Criteria	No. of students	Percentage
Yes	2387	95.48%
No	113	4.52%



Interpretation:- It is analyzed that 95.48% students are satisfied with the availability of reading space in the library.

Table:4.5- co-operative and help of Library Staff		
Criteria	No. of students	Percentage
Yes	2298	91.92%
No	202	8.08%



Interpretation:- It is analyzed that 91.92% students are satisfied with the cooperation and help of library staff.